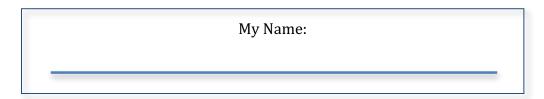
To determine if your insurance covers EEG biofeedback (Neurofeedback) and Quantitative EEG (QEEG), it will be necessary for you to call your provider directly. To aid you in this process, we have prepared this document as a guide.

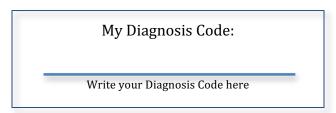
For **my** records, please write YOUR name below:



PREPARING FOR YOUR CALL

Before calling you will need:

- 1. <u>A diagnosis code from your therapist</u>. For example, the diagnosis code for Attention Deficit Disorder is 314.0.
- 2. Your insurance card
- 3. A pen or pencil
- 4. This form in front of you to ask questions from.



Remember: You are the customer. You have a right to this information and to be treated politely and with patience.

MAKING THE CALL

First... Have your insurance card ready! Then, Make a note of the Date and Time:

Date and Time of my Call:

➤ When an insurance representative answers, begin by saying:

"I'm calling to find out what coverage I have for a series of services provided by a licensed psychologist, Dr. Merlyn Hurd, who does not have a special provider relationship with your company."

- > The representative will ask for your name, group number and agreement number.
- The representative may ask what is the diagnosis. If they do, say,

"The diagnosis is <u>[your diagnosis code from above]</u>. I understand that this is considered a medical diagnosis."

➤ After you answer all the representative's questions, ask:

"To whom am I speaking?

Write down the representative's name:

Services and Codes Covered

Next, the representative will ask what procedures are going to be performed. If the representative does not ask, tell them:

"I have questions about my coverage for a number of procedures. Let me give you the codes."

Description of Service	CPT Code	Fee	Amt. Reimbursed
Intake Interview			
Diagnostic Interview	90791	\$300 - \$500	
Brainmap (QEEG)			
Neurobehavioral Status	96118	\$350 per unit	
Exam			

Functional mapping by electrodes on the brain surface	95961	\$350				
Functional cortical and subcortical mapping by recording of electrodes on the scalp	95961	\$350				
Digital Analysis	95957	\$350				
Analysis of Stored EEG or Reference EEG Database Access	99090	\$400				
Assessment of EEG data	95816	\$250				
Each additional hour of physician's time in conducting and analyzing the information.	95962	\$350				
Brainmap (QEEG) Review Sess	sion					
Consultation, office visit (45-50 min)	99215	\$350				
Biofeedback Therapy Session	Biofeedback Therapy Session					
EEG Biofeedback session for a licensed Psychologist (45-50 min)	90901.22	\$200				
If they only accept 5 digit codes, use: 90901						
If YES to one of the above.						
How much time is allowed?						
If time allowed is LESS than	If time allowed is LESS than 45-50 minutes					
What CPT code our off		J				
an EEG biofeedback session that is 45-50 minutes?						
EEG Biofeedback with psychotherapy (20-30 min)	90875	\$100				
EEG Biofeedback with psychotherapy (45-50 min) (Note: This is an alternative if 90901 isn't covered.)	90876	\$200				
If YES , Is there any daily or of sessions covered?	weekly limit	for the number				
Neurocognitive Rehabilitation (15 min of svc)	97532	\$55				
Or	97770	\$55				
If YES to either, Is there an number of sessions covere		ekly limit for the				

4 GETTING THE MOST FROM YOUR INSURANCE

96152	\$100	
	96152	96152 \$100

Limits and Deductibles

➤ Ask these wrap-up questions:

"What is my maximum lifetime benefit for this diagnosis and these procedures we've reviewed so far?"

Maximum Lifetime Benefit:

"Are there any daily, weekly, or monthly limits that we haven't already covered?"

Other daily, weekly, monthly limits:

"Are there any other limits on my coverage for this diagnosis and these procedures?"

Other coverage limits:

"What deductible must be satisfied, and how much has been satisfied to date?"

> My Total Deductible: Amount Satisfied To Date:

➤ And before you hang up, confirm your representative's name!

"Thanks for all your help today! Can I confirm your name?"

RE-Write down the representative's name:

Last but not least!

Finally, bring the completed form to my office. We will make a copy for my records; you should keep the original.